

## Chris's Corner: Get Organized or, at least, Get to work

If you have a job or you have a business, you don't exist and work in a vacuum. You are going to deal and communicate with vendors, customers and coworkers on a daily basis.

One of the biggest frustrations in my work a day life is the lack of follow through or basic communications by people you deal with.

I can't decide if people are overwhelmed by the volume of their tasks and to do list, they don't have a system to keep on top of things, there are too many constant demands and distractions on their attention span, I am so unimportant that I go at the bottom of their priorities, or what.

I try and answer the phone; if I can't, I return phone calls. If I get an email requesting information or an action on my part or my team's part, I respond with receipt of the request, give the person a time frame and then I do what I say I am going to do.

Yes, I am highly organized and borderline OCD, but, beyond that, I have respect for people and do not want to be a drag or obstacle in them getting their work done.

I get so frustrated when people want something from me, like the building is on fire, and I respond and the process halts. Usually I would expect further action be requested of me and keep the file open and I am ready for the next step. Three days later I will get more information, still implying the building is on fire, and I respond. This scenario will repeat for weeks or months. It's like the old military adage, hurry up and wait.

I need something, I ask and I don't get a reply or anything and I have to follow up and if I am lucky, I will get answer. Half the time its, I forgot about it, sorry or something useless.

Can you imagine how prosperous we all would be if everyone got their acts together in this cooperative economy?

Who doesn't like getting stuff done? Or more likely you just keep procrastinating on every things to such a degree that no matter what you do, your to do list just keeps growing.

Yes, I waiting on answers or further steps on several projects I am involved in and all I hear is crickets.